

Willow & Stone Returns Form

Please complete all sections below. Then print this form and enclose it with your parcel and return to:

Returns
Willow & Stone
18 Arwenack Street
Falmouth
Cornwall, UK
TR11 3JD

| | | | |
|---|----------------------|----------------------|----------------------|
| ORDER NO. | <input type="text"/> | TRANSACTION REF | <input type="text"/> |
| NAME | <input type="text"/> | ADDRESS | <input type="text"/> |
| PHONE NO. | <input type="text"/> | | |
| DATE ORDER PLACED | <input type="text"/> | | |
| DATE GOODS RECEIVED | <input type="text"/> | | |
| ITEM REFERENCE AND DESCRIPTION/S | QUANTITY | REFUND | EXCHANGE |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Please select refund or exchange using a reason code from those given below | | | |
| Reasons for return: | | | |
| 1. Not as expected | 4. Defective/Faulty | | |
| 2. Unsuitable | 5. Late arrival | | |
| 3. Wrong size | 6. Other | | |

If you would like to exchange an item please contact the Willow and Stone office on 01326 311388 or email sales@willowandstone.co.uk